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NCTPG — San Francisco, CA — April 28, 2017

Acknowledgements

- Chela Weber
- Hillel Arnold
- Bethany Nowwiskie
- Maureen Callahan
- Jarrett Drake
- Michael Della Bitta
- Matt Zumwalt
- Tara Robertson
- Amelia Abreu
- Christina Harlow
- Lukas Koster

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Overview

- Libraries & change.
- Change is scary.
- Let's make a map.
- Where are we?
- Who are we?
- Where can we go from here?

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**Libraries &
change, or,
πάντα ρεῖ**



We *know* change.

Reference

- Information needs and reference interviews
- Modes of interaction

Availability of resources



- Acquisitions
- Circulation
- E-resources management
- Document delivery/ILL
- Discovery systems
- Collection management and weeding

Metadata



- Descriptive cataloging and resource description
- Serials cataloging
- Authority control
- Access control
- Mapping
- Remediation

Preservation & conservation

- Inherent vice
- Deterioration
- Reformatting and transfer
- Media or file format obsolescence

Scholarly communication



- Research data management
- Citation management
- Managing information about researchers and funders
- Persistence of web resources

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Digital libraries & repositories



- Technological change and migration
- Aggregation and data sharing

We got this.

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...but...

Change is (still) scary.

Why is change scary?

- Lots of unanswered questions
- No time to get your bearings
- Basically, it's like you're lost and have forgotten who you are.

Let's make a map.

Where are we?

Discovery expectations



- “Discovery happens elsewhere”
(Lorcan Dempsey)
- Our ILSeS or discovery environments are no longer the single source of information
- Expectations of integrated discovery
- Delivery must necessarily follow soon after discovery

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Information objects and resources



- Many more types
- Reintegration of special collections
- Strong desire for but vague notion of LAM interoperability

Authority control



- Rise of specialized vocabularies
- Improved feasibility of local management
- Cultural/political pushback on existing authority control practice and management

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Data & systems



- Rise of open source implementations
- Increased prevalence and expectations of APIs
- Introduction of discovery layers and the “disintegration” of the ILS
- Ecosystems required to acquire, manage, catalog, provide discovery for varied kinds of content
- Move from managing systems to managing data and dataflows across systems

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Addressing barriers to use



- Higher risk tolerance for making digital materials available
- Improving rights documentation
- Aggregation onto external platforms (DPLA, SHARE)
- Collections as data
- Move towards interoperable research

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Users ask for more.

**Users ask machines
first.**

Our data has to do things it never had to before now.

Who are we?

Professional values & ethics



- Provide highest levels of service
- Ensure intellectual freedom
- Ensure privacy
- Respect intellectual property
- Responsible custody

Balanced openness & transparency



- Open data (when appropriate)
- Open source
- Encouraging reuse
- Communication

Community



- Trust the opinions and experience of others
- Cultivate hospitality, empathy, and mutual respect
- Assume the best of intentions
- Promote and support leadership
- Actively facilitate meetings
- Allow for both participation and retreat
- Allow the shape to redefine itself

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Address systemic issues



- Responsible use of all resources
- Make space for and support the underrepresented and disenfranchised on their terms
- Decenter colonial narratives
- Provide sanctuary
- Resist surveillance

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**Where can we go
from here?**

What we can work towards



- A broader, more accessible, more inclusive, and more respectful body of knowledge
- Bringing new people and new ways of thinking into longstanding issues within our sector
- Systems and standards that lower barriers to reuse and movement of data across contexts
- Things we haven't even anticipated yet

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Thank you!

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