Acknowledgements

- Chela Weber
- Hillel Arnold
- Bethany Nowviskie
- Maureen Callahan
- Jarrett Drake
- Michael Della Bitta
- Matt Zumwalt
- Tara Robertson
- Amelia Abreu
- Christina Harlow
- Lukas Koster
Overview

- Libraries & change.
- Change is scary.
- Let’s make a map.
- Where are we?
- Who are we?
- Where can we go from here?
Libraries & change, or, πάντα ῥεῖ
We know change.
Reference

- Information needs and reference interviews
- Modes of interaction
Availability of resources

- Acquisitions
- Circulation
- E-resources management
- Document delivery/ILL
- Discovery systems
- Collection management and weeding
Metadata

- Descriptive cataloging and resource description
- Serials cataloging
- Authority control
- Access control
- Mapping
- Remediation
Preservation & conservation

- Inherent vice
- Deterioration
- Reformatting and transfer
- Media or file format obsolescence
Scholarly communication

- Research data management
- Citation management
- Managing information about researchers and funders
- Persistence of web resources
Digital libraries & repositories

- Technological change and migration
- Aggregation and data sharing
We got this.

...but...
Change is *(still)* scary.
Why is change scary?

- Lots of unanswered questions
- No time to get your bearings
- Basically, it's like you're lost and have forgotten who you are.
Let’s make a map.
Where are we?
Discovery expectations

- “Discovery happens elsewhere” (Lorcan Dempsey)
- Our ILSes or discovery environments are no longer the single source of information
- Expectations of integrated discovery
- Delivery must necessarily follow soon after discovery
Information objects and resources

- Many more types
- Reintegration of special collections
- Strong desire for but vague notion of LAM interoperability
Authority control

- Rise of specialized vocabularies
- Improved feasibility of local management
- Cultural/political pushback on existing authority control practice and management
Data & systems

- Rise of open source implementations
- Increased prevalence and expectations of APIs
- Introduction of discovery layers and the “disintegration” of the ILS
- Ecosystems required to acquire, manage, catalog, provide discovery for varied kinds of content
- Move from managing systems to managing data and dataflows across systems
Addressing barriers to use

- Higher risk tolerance for making digital materials available
- Improving rights documentation
- Aggregation onto external platforms (DPLA, SHARE)
- Collections as data
- Move towards interoperable research
Users ask for more.
Users ask machines first.
Our data has to do things it never had to before now.
Who are we?
Professional values & ethics

- Provide highest levels of service
- Ensure intellectual freedom
- Ensure privacy
- Respect intellectual property
- Responsible custody
Balanced openness & transparency

- Open data (when appropriate)
- Open source
- Encouraging reuse
- Communication
Community

- Trust the opinions and experience of others
- Cultivate hospitality, empathy, and mutual respect
- Assume the best of intentions
- Promote and support leadership
- Actively facilitate meetings
- Allow for both participation and retreat
- Allow the shape to redefine itself
Address systemic issues

- Responsible use of all resources
- Make space for and support the underrepresented and disenfranchised on their terms
- Decenter colonial narratives
- Provide sanctuary
- Resist surveillance
Where can we go from here?
What we can work towards

- A broader, more accessible, more inclusive, and more respectful body of knowledge
- Bringing new people and new ways of thinking into longstanding issues within our sector
- Systems and standards that lower barriers to reuse and movement of data across contexts
- Things we haven’t even anticipated yet

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Thank you!

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NCTPG — San Francisco, CA — April 28, 2017